To:Alexander R. Peacock

*Director*

Board of Pesticides Control

From: TruGreen

2 Delta Drive

Westbrook ME 04092

Subject: Proposed Comments

1. Unauthorised application at wrong property
   1. TruGreen conducts extensive training for all Employees that apply pesticides and fertilizers within the State of Maine
   2. TruGreen instructs all Employees to verify the house address and to knock on the door prior to any application
   3. TruGreen updated its Wrong Lawn policy in 2025 that holds our Employees accountable for incorrectly applying at a wrong property
   4. This policy has a penalty of a Final Written Warning for a first offense, and Termination if a second offense occurs
2. Pesticide applications during high winds / False reporting in the pesticide activity log
   1. TruGreen does not apply in high wind conditions. Our tablets default to regional weather information which is often many miles from the application site
   2. TruGreen, Portland ME supplies all applicators an anemometer to use at the site to verify wind speed prior to an application. We instruct Employees to adjust tablet data to accurately reflect live, on site conditions
3. Employee exposure to pesticides
   1. TruGreen has an extensive Employee training program
   2. TruGreen provides all Employees with proper PPE for their applications (ie, long sleeve shirts, safety glasses, long pants, chemical resistant gloves and chemical resistant boots)
   3. Concerning the letter from Eli Doyon, this Employee was trained and repeatedly coached on the proper use of the backpack applicator for mosquito applications. Eli was instructed to only fill the backpack to the “safe fill” line. TruGreen supplies 11 sets of long sleeve shirts, and long pants as well as all needed chemical resistant gloves and boots necessary to protect our Employees from chemical exposure, and if exposed, our employees are trained to flush their skin / eyes / or other body part and to change into a dry uniform immediately